

Case study | Manufacturing



Toyota Motor Manufacturing (UK) Ltd



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Toyota occupies 688 acre site based in Derbyshire, with in excess of 30 miles of roads and footpaths

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The background

Securitas have provided a complete security solution at Toyota UK's vehicle manufacturing site in Burnaston, Derbyshire since 2010. Working together to enhance and develop security on site.

Ongoing development

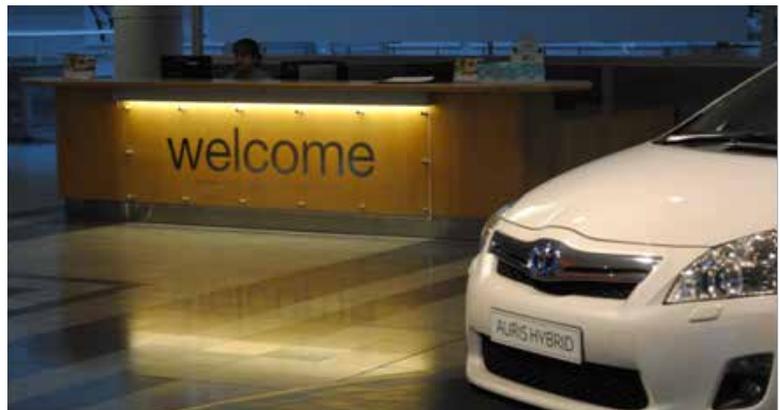
A team of 24 officers, along with the Site Manager are responsible for providing a range of security duties including reception services, car park management, gatehouse and weighbridge operations and CCTV monitoring. With almost 4,000 Toyota employees on site at any one time, supported by up to 7,000 contractors it is vital that the Security Team are trained to the highest standard preventing inexperienced or untrained officers threatening the integrity and productivity of the site.

Rotation of the officers between the various duties, including the 7-mile fence foot patrol take place throughout the day. All officers are linked via radio communications to the control centre, a locally empowered operational centre, that ensures prompt and effective support is provided to both our officers and Toyota employees.

The advanced manufacturing methods including "Just In Time" (only making what is needed, only when it is needed and only in the amount that it is needed) means that any delay to an incoming trailer at the gatehouse or weighbridge could stop the production line - some vehicles must reach the correct place in the factory within 8 minutes of arrival.

On average a vehicle enters or leaves the site every 42 seconds and each vehicle is logged in and out by our officers. Where necessary, duty of care documents are inspected and CO₂ checks carried out.

Securitas Officers are first-aid trained and regularly rehearse established procedures in conjunction with the occupational health teams to ensure the ongoing safety of all personnel on the site - including if necessary, landing emergency services helicopters and escorting the emergency services to site



Results

Toyota UK manages the Securitas contract in a spirit of partnership. Monthly meetings are held to review performance and discuss key areas such as Health and Safety and any incidents which have occurred. Since Securitas has taken over the contract, the Toyota Contractor Representative commented, "The security solution provided by Securitas has proved to be excellent". A real indication that Securitas has taken initiative, brought innovation to the service and demonstrated continuous improvement.