

Case study | Financial and Banking



Virgin Money

Newcastle and Sunderland

“

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Joe Hepple
Security Advisor for Virgin Money

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Securitas provide security solutions for Virgin Money at their Newcastle and Sunderland locations

History

Virgin Money Limited is a UK based bank and financial services company owned by the Virgin Group and founded by Sir Richard Branson in March 1995. On 1st January 2012, Northern Rock became part of Virgin Money, increasing the portfolio to 75 branches and 4 million customers.

Site information

Securitas have provided security solutions for Virgin Money at their Newcastle and Sunderland head office locations since 2009. 16 officers under the guidance of an experienced site manager secure these 2 sites. The team monitor access and egress as well as carrying out detailed site patrols. The locking and unlocking of all buildings is entrusted to the teams as well as the monitoring of 235 internal and external cameras.

Local knowledge

The excellent service delivered by the local Securitas branch team is a direct result of the understanding the team has developed of the customers security requirements.

A true focus on security

Securitas and Virgin Money benefit from a dedicated focus on security. Working in partnership with Joe Hepple - Security Advisor for Virgin Money ensures that the importance of security is not lost amongst other functions. Joe comments "we were looking for a security company who deals with just security. In my personal opinion, those who do other services, dilute the professionalism of an organisation."

