Securitas Security Services (UK) Limited
QUALITY POLICY

Securitas is a market leader in the supply of private security services within the UK. Securitas prides itself on the delivery of this service which combines a unique blend of; traditional guarding services, mobile patrols and keyholding, alarm response and monitoring – and when considering Vision 2020, a tailored security solution agreed with our clients which includes a combination of our six protective services; On-site Security, Mobile Security, Remote Security, Electronic Security, Fire and Safety and Corporate Risk Management.

These services are provided to our local, national and international clients, conforming to relevant British Standards and delivering compliance through a Quality Management System (QMS) set out in accordance with the requirements of ISO 9001:2015. Securitas executive management is fully committed to:

a) Satisfying applicable requirements by ensuring that identified interested parties and applicable statutory and regulatory requirements are determined, understood and consistently met.

b) Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance Client satisfaction are determined and addressed and the focus on enhancing Client satisfaction is maintained.

In taking accountability for the effectiveness of the QMS, senior management will:

c) Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance client satisfaction.

d) Promote the use of a process approach and risk-based thinking.

e) Ensure that the resources needed for the QMS are available; including training, support and encouragement.

f) Communicate the importance of effective quality management and of conforming to the QMS requirements.

g) Ensuring that the QMS achieves its intended results.

h) Engage, direct and support persons to contribute to the effectiveness of the QMS.

i) Promote improvement and shared learning through a regular scheduled internal auditing program to the system.,

j) Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.

k) Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees by displaying it on Company notice boards, being placed in the QEHS Compliance folder on the internal Company network and uploaded to the Employee Portal. Employees and other organisations are expected to co-operate with and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

Where working with subcontractors or suppliers, every encouragement will be made to help them improve their own quality standards and where appropriate obtain accreditation to the ISO standard. The Quality Policy will be made available to relevant interested parties as appropriate, or upon reasonable request.

The Quality Policy is appropriate to the purpose and context of the Company and supports its strategic direction. It provides the framework for setting quality objectives, satisfying applicable requirements and supports the Company's commitment for continual improvement of the QMS.

The policy shall be reviewed annually during the management review, where the success of the company in achieving its goals and objectives will be assessed. Where deemed necessary, it will be amended and re-issued and previous versions of this policy archived.

Shaun Kennedy
Country President
18 June 2020