

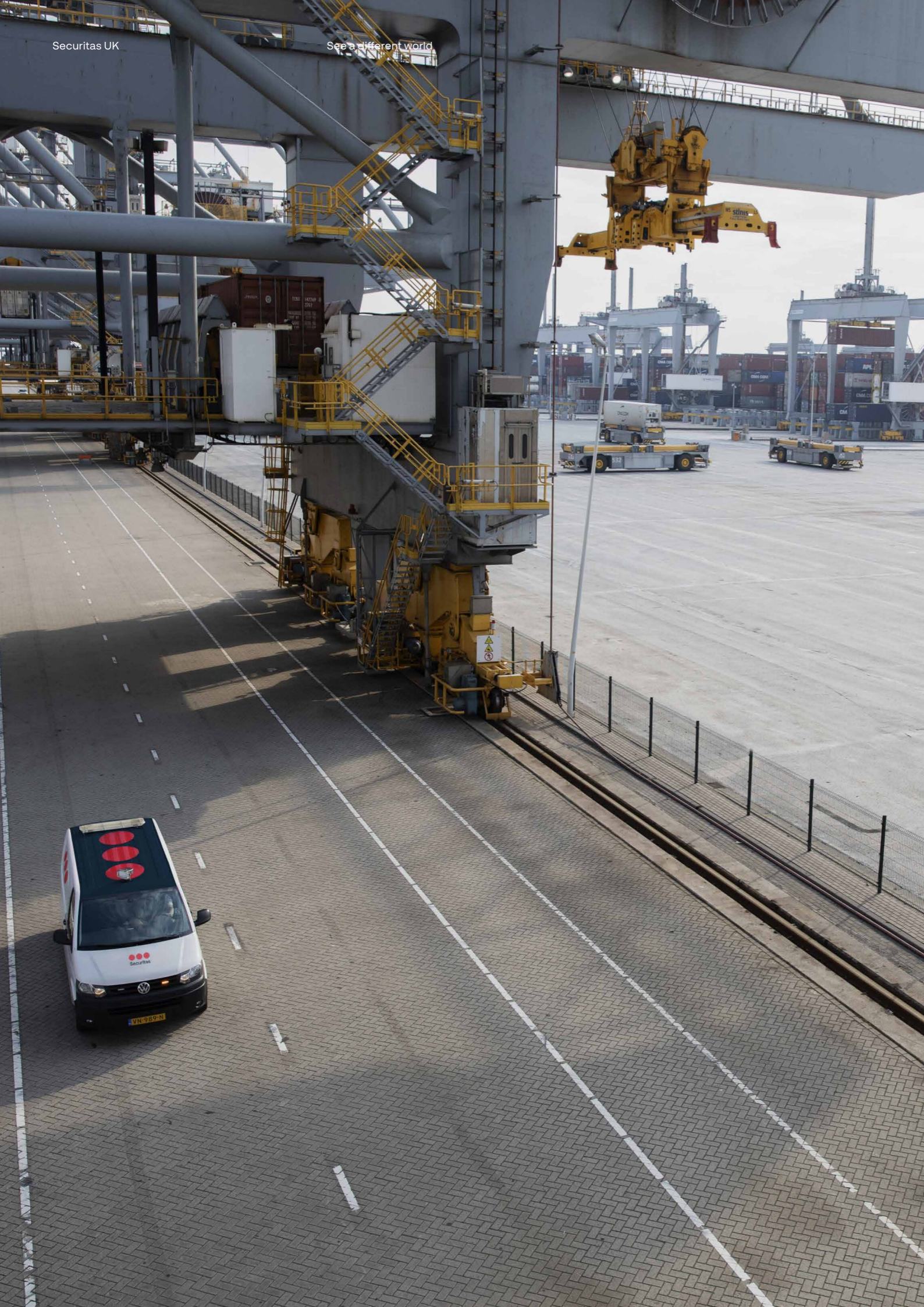


Securitas UK

Electronic Security

Ready to power up your protection?
Discover the depth of our expertise
in electronic security solutions and
intelligent protective services

See a different world



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Arthur Agnew
Head of Electronic Security
Securitas UK

We're here to help make your world a safer place

Hello and thank you for your interest in Securitas UK and our expertise in electronic security.

Whether you're already familiar with what we do, or you're dealing with us for the first time, we're delighted to share this brochure with you and explain more about how we can help make your world a safer place.

In the UK, and in over 40 countries across the world, we combine six protective services to create bespoke security solutions for our clients.

As Head of Electronic Security for Securitas UK, I'm proud to be leading a dedicated team who are focused on helping businesses harness the latest security systems and technologies.

You might not know that we provide the full value chain, from design and installation to ongoing maintenance and monitoring. In addition, we're able to complement our electronic security solutions with the full suite of Securitas services, including keyholding, alarm response, on-site security and fire and safety.

Read on to discover what we can do for you

Hello

About Securitas

- Who we are
- Our purpose
- Protective services
- Global and UK presence



Securitas is the world's leading intelligent protective services partner

Over 80 years of protecting the things that matter, we've seen more than most. That's why Securitas is the partner of choice for companies around the world.

SEE A DIFFERENT WORLD

We have a rich but humble heritage, dating back to 1934 when our original company was founded in Sweden - mainly to provide protection against fires and intruders. Since those early days, we have grown to become one of the world's largest providers of security services.

Our electronic, remote, mobile, on-site security, fire and safety, and risk management solutions enable more than 150,000 clients to see a different world. We are present in 47 markets and our innovative, data-driven approach makes us a trusted partner to many of the world's best-known organisations.

Securitas entered the UK market in 1973. Both organically and through key acquisitions, we have grown into a 9,000-plus team that takes pride in protecting thousands of clients across a range of business sectors. Securitas has been certified as a Top UK Employer and is the only global security company to be recognised by the Living Wage Foundation.

355 000

Employees worldwide

47

Countries with operations

153 000

Number of clients worldwide (excluding monitoring-only clients)

150

Number of global clients (where we provide services in multiple countries)

£9.2bn

Total global sales, GBP

91%

Client retention rate

All Securitas employees are part of a 355,000 global community, and live our values of integrity, vigilance and helpfulness to help make your world a safer place. Our purpose unites us and guides the decisions we make every day. It underlines the high ethical standards which we set for ourselves. Every day, our employees live our purpose while doing their jobs. From Sweden to Singapore, through on-site guarding or electronic security, your safety is why we exist.



We use a combination of six protective services to deliver our industry-leading security solutions to clients of all sizes.

Our six protective services

Securitas is the only global security services provider focusing exclusively on delivering multiple protective services that together, offer increased security and risk mitigation for our clients at a competitive cost.

Through our protective services strategy, we design and deliver customised, flexible solutions that go above and beyond the requirements and expectations of our clients, ensuring that we provide an innovative security provision that is more efficient, more robust and more secure than ever before.

Our portfolio includes services for electronic security, fire and safety, corporate risk management and guarding services that can be offered on site, remotely or through mobile teams. By combining services into increasingly sophisticated security solutions we add value to our clients, as we provide them with a more secure business environment with fewer disruptions and incidents.



Global presence and local expertise

NORTH AMERICA
#2 position

EUROPE
#1 position



Securitas in the UK

1973
Entered UK market

9 000
UK employees

30+
UK branch locations

Electronic security

Expertise
Capability
Sectors
Centre of Excellence



Here at Securitas UK, we provide design, installation, maintenance and monitoring of security and fire systems - including intrusion, video, access, fire detection, and fully integrated electronic security solutions - to help protect your premises and keep your people safe.

Expertise in electronic security

Why choose Securitas

Your organisation requires your full attention. You don't have time to look over your shoulder or worry about the unexpected. So, when it comes to managing your security systems, choosing the right partner to take on this responsibility is one of the most important decisions you can make.

Why Securitas? We see things differently. For us, it's not just about installing security equipment and selling you a maintenance contract.

We look deeper at your business, its risks and the possibilities our security technology can enable for you.

From using video analytics to monitor customer behaviour, to designing access control solutions that efficiently manage occupancy, we help like-minded clients see the value and potential in their security investment.

And as evolving technology continues to influence the way we protect our clients, we'll keep you ahead of the curve, so you can stay focused on today and prepared for tomorrow.



People

Our dedicated electronic security (ES) division is concentrated exclusively on supporting our UK clients with their security tech requirements. We have an experienced team of specialists, engineers and support staff, who work together to deliver high quality solutions that address the evolving risks and challenges faced by businesses nationwide.



Knowledge

Securitas is a leader in electronic security across the world. By collaborating with colleagues and clients in over 40 countries, we're able to combine local knowledge with global experiences to continually improve our technology capabilities and keep clients at the forefront of what's possible.



Technology

We work closely with proven industry leading technologies from manufacturers and software developers, ensuring we deliver agile, scalable and reliable solutions to meet the needs of our clients, while delivering best value over the solution's lifecycle. Our objective? To ensure you receive the highest levels of protection from the most innovative electronic security equipment and security tech available on the market.



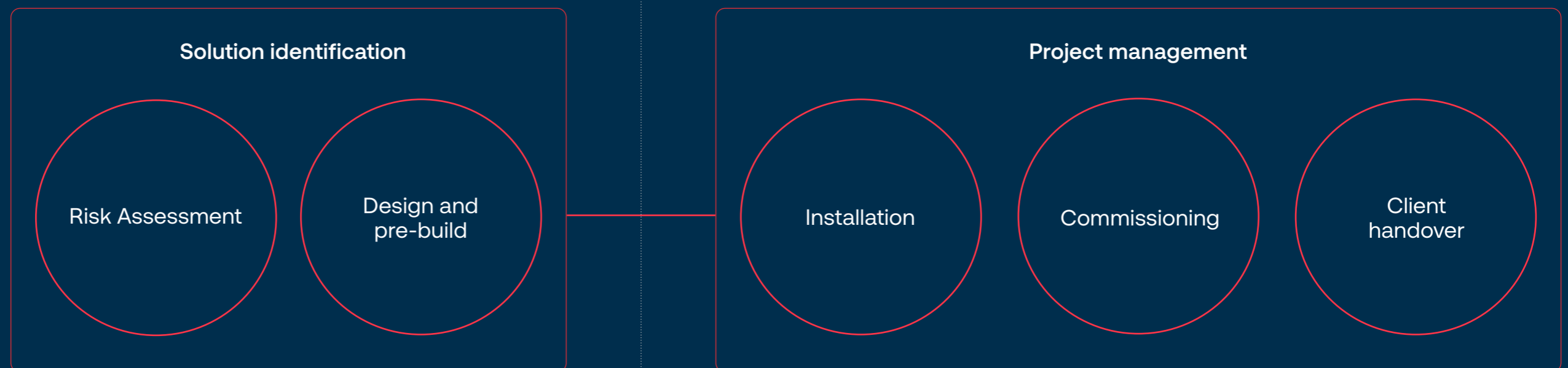
Our expertise in electronic security is powered by the close connection between our people, knowledge and technology. These qualities allow us to confidently embrace the challenges our clients face and create electronic security solutions that add long-term value to your business.

Providing end-to-end project delivery and service capability

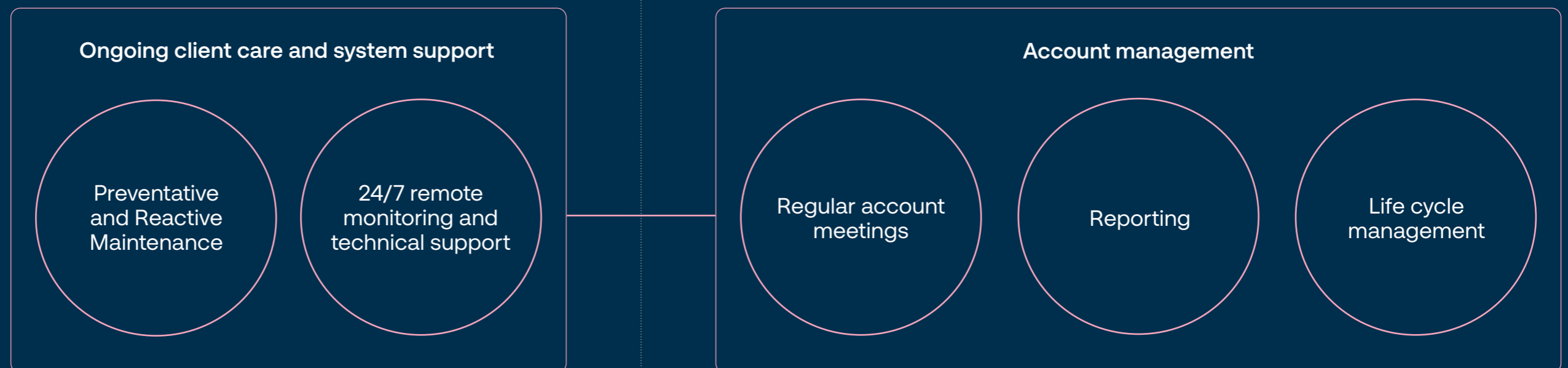
When it comes to deploying security solutions that include electronic security technology, we provide the full value chain. This begins with firstly understanding your individual needs, then specifying the right blend of equipment to effectively protect your organisation.

Our capability covers all aspects of service delivery, from system design, specification and installation through to proactive maintenance, monitoring and life cycle management.

Design and installation



Maintenance and monitoring





Understanding your market

From busy construction sites to datacentres, our clients operate in a variety of sectors, each with their own unique risks and challenges. We see them, and we understand the importance of designing technology solutions that best fit the environment in which they are deployed to protect.

Sectors protected by Securitas electronic security include



Expertise in electronic security engineering

Our Engineering Centre of Excellence is a dedicated security system design and pre-fabrication resource that blends the best of our people, technology and knowledge and represents our commitment to the highest level of service delivery.

When purchasing an electronic security solution on behalf of your business, you're not just investing in the video, access, intrusion or fire protection hardware that will eventually be installed.

The part of your investment that matters most lies in the people and processes responsible for creating an efficient solution that delivers excellence at every stage - from design and installation through to ongoing maintenance and life cycle management.

Our Centre of Excellence (CoE) is a clean and controlled environment where our team of engineers, designers and specialists pre-build, test, audit, integrate and remotely commission security systems, before they are installed on site.

This facility allows for increased focus on quality, consistency and compliance, at the same time as providing clients with a more efficient installation and long-term solution.

It is a successful model - pioneered by our Securitas Electronic Security colleagues in the USA - and ensures our solutions are engineered to the precise requirements of our clients.

In addition to the above, the CoE brings together specialist knowledge from other key departments - including IT, compliance and sales - who all contribute to the evaluation of new technology partners, product features and industry innovations.

Centre of Excellence

Quality and consistency at every stage of every project



Design and specification
A central resource for the creation of CAD drawings and detailed system specifications



Prefabrication, testing and programming
Takes place in a controlled environment for efficient plug and play installation on site



Technical support and troubleshooting
Remote engineering configuration and support is provided by our in-house Technical Service Desk



Communication and documentation
Technical documentation sets are created, compiled and customised for every client



Technology evaluation and product auditing
Working with leading security manufacturers to evaluate new products and influence innovation in the industry



Technical training and toolbox talks
Giving our teams access to compliance updates and product-specific training

What this means for you



On site installations are more efficient



Higher quality of engineering workmanship



Out of the box equipment failures are minimised



Inconsistencies in deployment are reduced



Asset, service and support documentation is streamlined



Your overall solution becomes more cost-effective



Security and fire systems

- Intrusion
- Video
- Access
- Fire
- Integration

Protecting your premises against the threat of a break-in requires effective intrusion detection and monitoring. Using tried and trusted intrusion solutions, we help businesses of all sizes minimise loss and strengthen the security of their property and perimeter.

Leave your premises protected

Intrusion detection

Intrusion Detection Systems (IDS) use electronic security technology to deter, detect and deny the threat of intruders, burglars and trespassers seeking to force their way into your premises or breach your site perimeter.

There are a several types of intrusion detection system. The most common use of intrusion prevention systems is to protect individual buildings and their contents, particularly at times when a building is unoccupied, such as overnight or during holiday periods.

For organisations with large sites or an extensive site perimeter to monitor, additional technologies are available to create a Perimeter Intrusion Detection System (PIDS).

OUR EXPERTISE IN INTRUSION DETECTION INCLUDES:

Intruder alarm systems

Deter and detect intruders targeting your business premises and assets

Perimeter detection systems

Pick up perimeter security threats and gain the advantage of early warning

Design and installation

Receive a professional installation from our fully-trained engineers

Maintenance and monitoring

Keep your intrusion systems in optimum shape with regular preventative maintenance

Keyholding and alarm response

Reduce the risk to your staff and gain peace of mind by letting us manage your keys and respond to alarm activations on your behalf

An intrusion detection system will help you to feel confident that your premises is secure, every time you step out of the door.



Whether you want to increase security, monitor valuable assets or help your customers feel safer, our range of video solutions allow you to constantly keep an eye on activity happening in and around your business premises.



Around the world, video is deployed as a powerful tool for deterring, monitoring and responding to security threats. With global expertise in video surveillance solutions, we help businesses across the UK gain best value from the most advanced video technology available on the market today.

Capture every critical moment

Video surveillance

The modern-day security surveillance system offers more than just a watchful eye. Gone are the days of manual monitoring, bulky cameras and blurry images. Today, the advantages of video over IP are pushing the security industry forward. The latest CCTV systems for business and public safety applications offer a number of superior features, ranging from High Definition (HD) image quality to deep learning Artificial Intelligence (AI).

We work with well-established video surveillance manufacturers and proven software developers to help our clients harness these innovations - providing design and installation, maintenance and monitoring, and advanced integration.

OUR EXPERTISE IN VIDEO SURVEILLANCE INCLUDES:

CCTV systems

Total coverage of your site with security cameras and recorders

Video analytics

Gain enhanced business intelligence through powerful video analytics

Video management systems

Manage thousands of sites, cameras, alarms and devices from one location

Remote video solutions

Combine high-quality video surveillance with proactive monitoring and incident management

Verify visitors, protect your people and secure sensitive areas of your business premises. It's all possible with access control. Discover how our range of access systems can help you enhance security and gain valuable occupancy data.

Stay in control of your security

Access control

Access control is one of the most commonly deployed security technologies and enables organisations to control who can access a building, open a door or enter a specific area. There are many types of access solutions, from door entry systems that use electronic locks and intercoms, to gates, barriers, turnstiles and more advanced biometric technology.

If possible, you should always maintain control over who can enter your premises, when, and what areas of the building they are allowed to gain entry to. Without some form of access control, your people, assets and intellectual property are all at risk of becoming exposed.

But it's not just about security. Data driven from your access control software can allow you to gain valuable insights into how different areas of your buildings are being used on a daily basis.

OUR EXPERTISE IN ACCESS CONTROL INCLUDES:

Access control systems

Protect access points, doors and high security areas with electronic access control systems

Intercom systems

See and converse with visitors before welcoming them into your building

Touchless access solutions

Minimise contact with potentially contaminated surfaces and door handles in high traffic areas

Occupancy management

Control the flow of people, manage total occupancy and enforce social distancing policies



The deployment and selection of access control components should vary depending upon the risk profile of your property. For example, a high-risk building may include a number of different access methods, whereas a low-risk area may require a simpler solution.

In the event of a fire at your premises, every second counts. Our range of fire detection systems and fire safety equipment - including fire alarms and extinguishers - will help you detect and deal with a blaze at the earliest possible opportunity.

Rapid detection and protection against fire

Fire detection

Fire is a serious risk to life. It's therefore crucial that you take responsibility for implementing fire protection measures to help protect your people, premises and property. But while the threat of fire is ever-present, it's reassuring to know there are tried and trusted ways to maximise life safety and business continuity. So where do you begin?

A fire risk assessment will help identify the procedures, training and response needed to minimise the risk of a fire occurring, as well as the equipment required to raise the alarm and tackle the early stages of a fire before it escalates.

From the latest fire alarm systems, heat and smoke detection, to cost saving and environmentally friendly fire extinguishers, we offer decades of experience in the design, installation, maintenance and monitoring of all types of fire equipment.

OUR EXPERTISE IN FIRE SAFETY AND DETECTION INCLUDES:

Fire risk assessments

Take the first step to fire safety with a detailed evaluation from one of our accredited assessors.

Fire alarm systems

Using industry leading fire detection technology, our fire alarms provide 24/7 protection so you're the first to know about a possible fire occurring on your premises.

Fire extinguishers

We supply and maintain all types of fire extinguisher which can be used by your trained staff to stop small fires from spreading.

Fire safety training and assurance

Provide your staff with the knowledge needed to reduce risks and stay safe.

First response services

A tailored response to fit every type of business need.

Fire is one of the biggest safety risks to your entire business operations. Do you understand the risks, and if the worst happened today, are you prepared?

For organisations with complex, sophisticated electronic security requirements, we specialise in providing integrated security solutions that make overseeing the protection of people, premises and property as informative, efficient and easy to manage as possible.

Integrating innovative technologies

Integrated security systems

If you are a security, facilities or estates manager, you'll know that overseeing and dealing with security systems individually can be a challenging, time-consuming and often unproductive task.

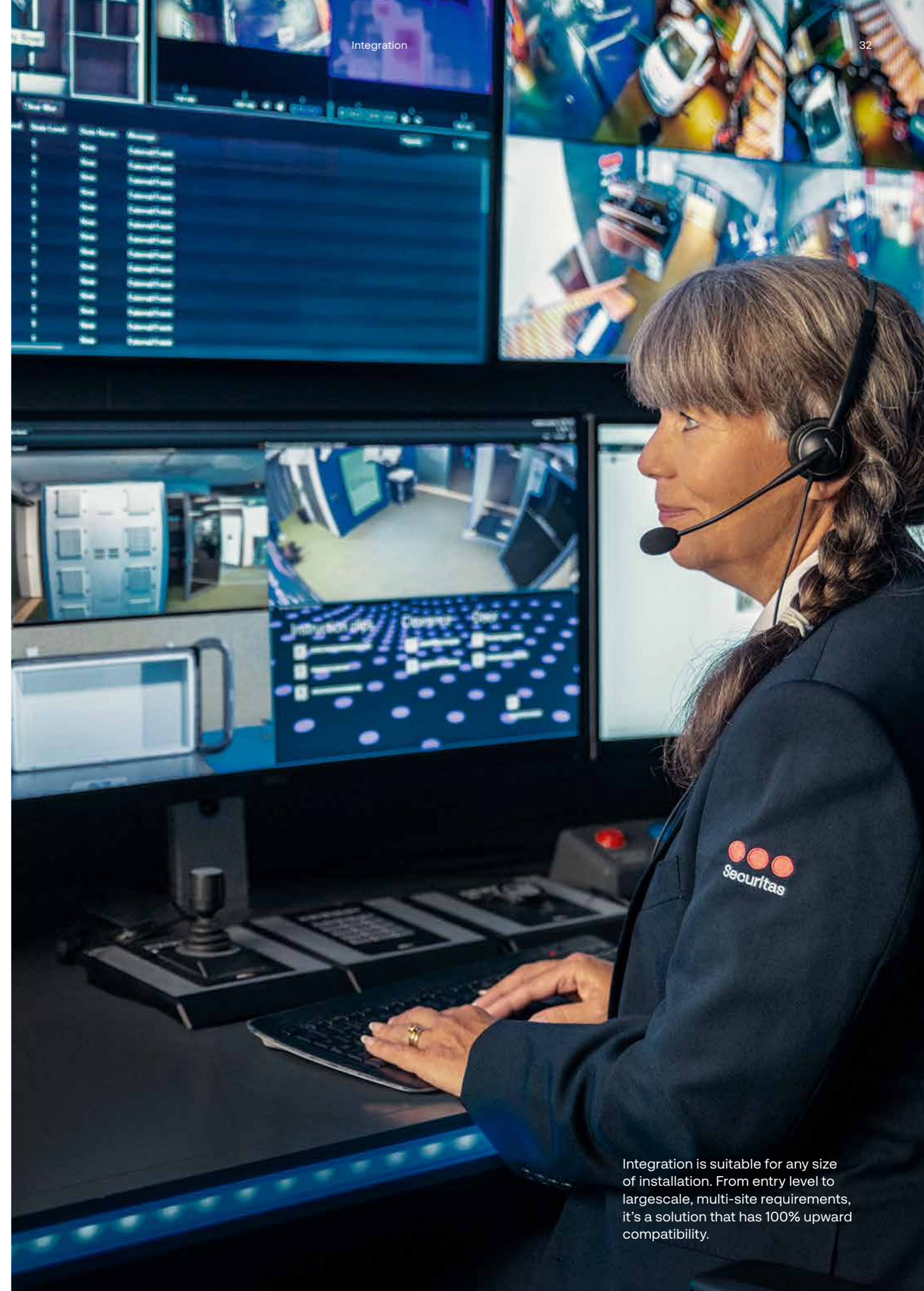
Security integration describes the process of connecting more than one security system together onto a network, then managing them from specialist security software platforms called Video Management Systems (VMS).

Integrated security systems allow you to create cause and effect. For example, if an intruder alarm is activated in Building A, an action can be automatically triggered, such as presenting the nearest CCTV camera feed to visually verify what's happening in real time. Another trigger could be the opening of a door fitted with access control.

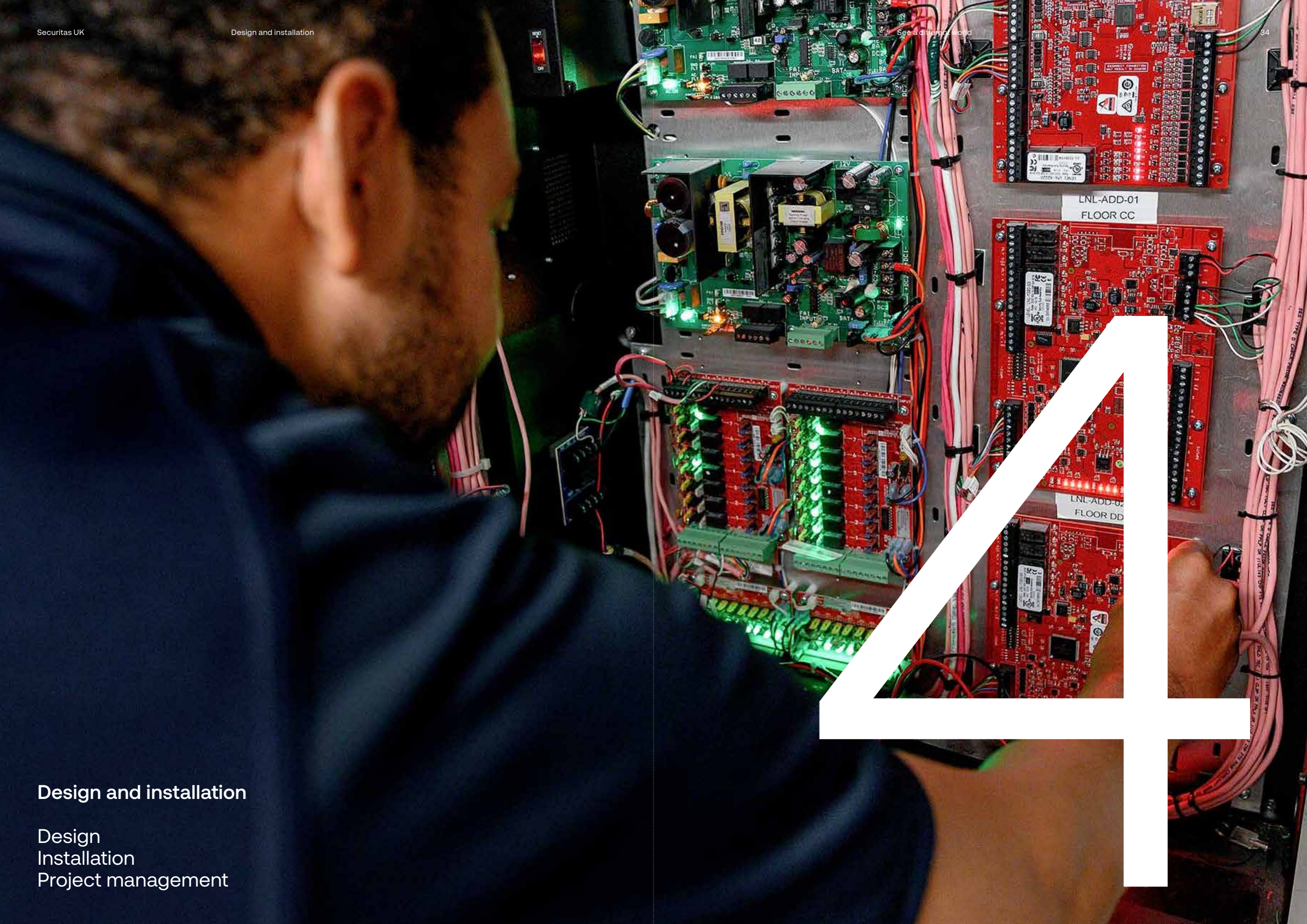
The possibilities are endless, and it all depends on what you wish to achieve as part of your security strategy.

When it comes to integrated solutions, we specialise in helping you receive greater value from your current combination of video surveillance, access control and intrusion equipment. We'll work closely with you to understand your specific needs and design the ideal solution for integrated security management that establishes a long-term, strategic and future-proof protection.

And as an independent provider of integrated systems, we're able to test, evaluate and implement products from the leading security technology manufacturers, so our clients are always assured of the quality and compliance they stand to receive from the advancement into integrated security.



Integration is suitable for any size of installation. From entry level to largescale, multi-site requirements, it's a solution that has 100% upward compatibility.



Design and installation

- Design
- Installation
- Project management

Creating quality and compliant security systems

Comparing the benefits of different security technologies is one thing. Ensuring they are designed and installed to the highest standards is another. The good news is that, here at Securitas UK, we offer all the expertise needed to seamlessly turn your vision of total business protection into a reality.



Design

The security design process is vital to ensuring your security systems are compliant to the latest security standards and provide effective, long term protection. By choosing Securitas as your partner for electronic security, you'll receive all the benefits of professional security system design, included as standard.

Following our initial assessment of your security system requirements, the next step is to bring your electronic security solution to life through a bespoke security system design. Working together with our sales, installation and project teams, our specialist designers will create a security system design that considers the best combination of technologies and security equipment to install.

We can design your system from scratch or utilise building plans to draw up a security blueprint. Throughout the design process, we maintain total security awareness of the risks, challenges and need for simplicity.

Our final design will be reviewed before being handed over to our Installations Team, at which point we'll work with you to agree a timely implementation schedule.

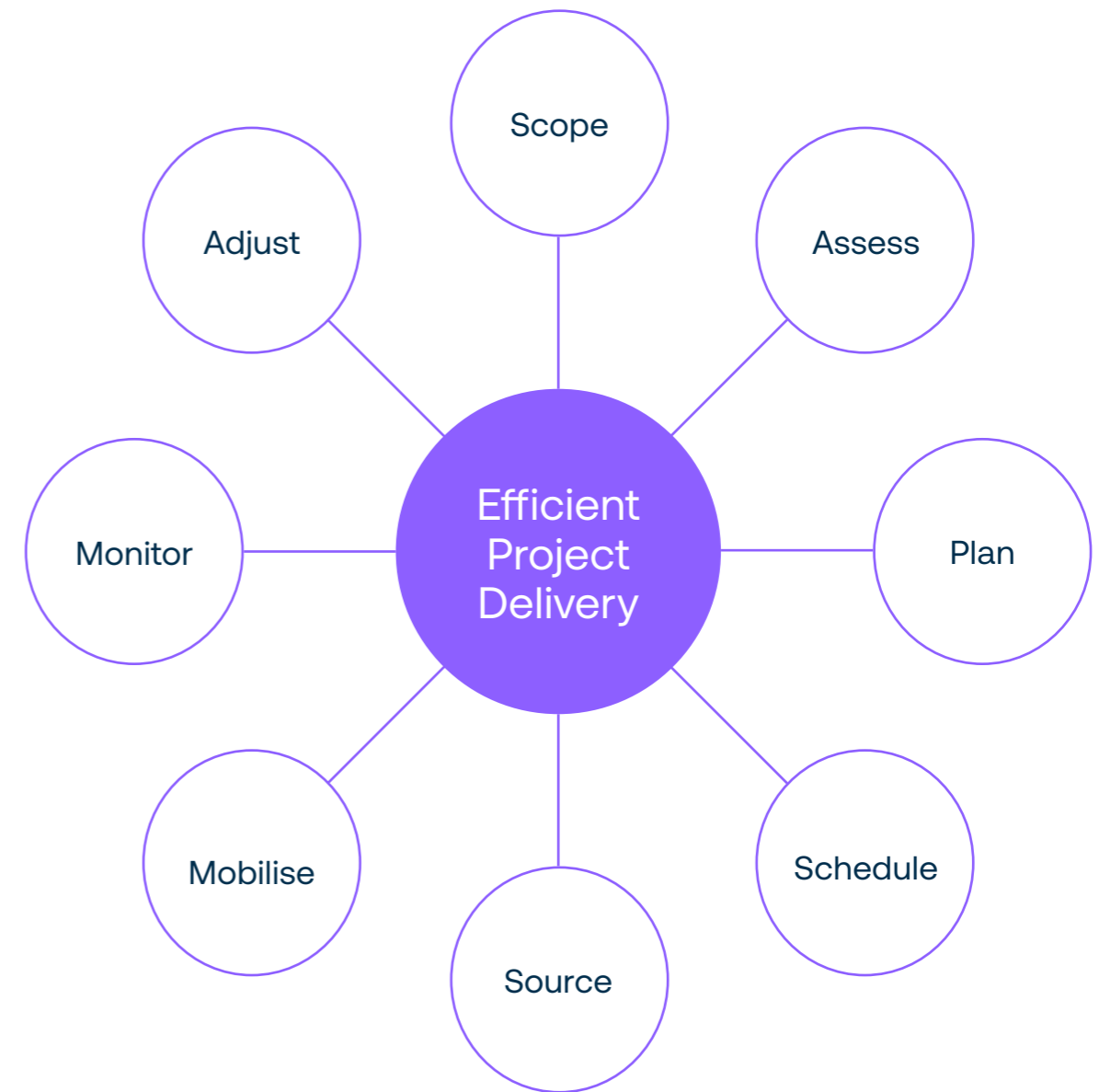


Installation

Once you have approved our electronic security proposal, your order will be processed and passed to our dedicated installations team to agree a suitable date and time for your security system installation to take place.

On the day of your installation, our engineers will attend your premises to carry out the security installation, engaging with key stakeholders on site to ensure minimal disruption to employees, customers and visitors. The time to install and commission your systems will vary depending on the size of the system, labour required and level of advanced integration.

After your system has been fully installed, tested and commissioned, you'll be given full a demonstration on how to use it. Our engineers will be on hand to answer any questions and make sure daily users of the system are comfortable with its operation and understand how to contact us for further support.



Project management

As with any security project, successful delivery of electronic security installation and integration requires careful planning, organisation and control.

We have a team focused purely on these functions, bringing together experienced people who know exactly what it takes to navigate complex projects and guide them to completion. It is this strength in our people and preparation that helps us to deploy advanced security technology in challenging environments for market-leading clients.

Depending on the size and complexity of your security or fire system installation, we will allocate a Project Manager to act as the point of liaison between yourself and our Engineers to ensure that Securitas delivers what you require, when you require it.

We also understand that every project is unique. And while requirements can evolve and timelines can change, the standard of security project management should never fluctuate from the high standards you expect.

Our comprehensive suite of associated procedures, processes and documentation (within our ISO 9001 & 45001 accredited quality and Health and Safety management systems), robustly support our structured and compliant coordination of security and fire safety projects.

We will work to ensure that all dependencies and enabling works are clearly identified pre-commencement to mitigate any supply chain risk. All stakeholders need to have a clear line of communication up and down the chain and regular communication to keep on programme and on track.

Our Project Managers are familiar with and utilise Prince2 procedures, and based on our experience of similar projects, we will include the appropriate level of management to execute the works in line with all important construction management, M&E and CDM regulations throughout all project phases.

Maintenance and monitoring

Maintenance services
Remote technical support
Monitoring services





Our commitment to providing world class security systems doesn't end after the installation. As your trusted partner for security technology, we stay focused on keeping your systems working to their full potential, all year round.

Keeping your systems in peak condition

WHY IS SYSTEM MAINTENANCE SO IMPORTANT?

Electronic products, systems and devices can only perform successfully if their parts and components remain in good working order. Whether it's your television at home or a set of traffic lights on a busy road, without regular maintenance, technical faults can occur over time which can prevent them from doing their job. Security systems are no different, and should they fail to operate as expected, you could be left exposed to risks that could compromise the safety of your people and property.

FLEXIBLE MAINTENANCE PACKAGES

We offer a choice of maintenance and packages that each include the essential preventative service checks and ongoing support your security systems need to run at optimum levels. Whether you choose a new Securitas solution or you would like us to take responsibility for your existing security equipment, we will recommend the most appropriate maintenance package to suit your specific and long-term security needs.

Our Maintenance Packages include

Summary of cover	Life cycle	Fully Comp.	Standard	Labour only	Equip. only
Free upgrade to latest technology should equipment become obsolete	✓	✗	✗	✗	✗
Free Support from our 24-hour Remote Technical Support Desk*	✓	✓	•	•	•
Availability of our Engineers 24 hours a day, 365 days a year	✓	✓	✓	✓	✓
Preventative maintenance visit(s)	✓	✓	✓	✓	✓
Free review of your security requirements	✓	✓	✓	✗	✗
Labour cover for callouts	✓	✓	✗	✓	✗
Replacement parts cover	✓	✓	✗	✗	✓
Minor adjustments during inspection	✓	✓	✓	✓	✓

*Please note that this Service will be provided where technology permits at the rates applicable

Whenever you need support, we'll be there to help, advise and take action



A DEDICATED TEAM TO SUPPORT YOU AND YOUR TECHNOLOGY

Our Technical Service Desk (TSD) is responsible for providing ongoing service support and assistance with any queries related to your electronic security equipment.

This includes providing remote technical support over the telephone, arranging preventative maintenance visits and any emergency engineer call-outs across the UK by utilising our in-house engineers as well as Securitas approved partners.

24/7/365 AVAILABILITY

Outside of our usual office hours, we operate an out-of-hours telephone service, giving you 24/7 access to a call-out engineer who can provide technical support, and if required, attend site.

REMOTE MAINTENANCE AND TECHNICAL SUPPORT CAPABILITY

Where technology allows, our technical experts can carry out a variety of system health checks, remotely. This level of front line support means you don't always need an engineer to physically visit your site for maintenance or repairs - saving you time, hassle and extra cost.

Without needing to visit your site, remote support makes it possible to:

- ✓ Identify potential issues before they happen
- ✓ Reset alarms following activations
- ✓ Programme and re-programme devices to your system
- ✓ Monitor the performance of individual components
- ✓ Remote maintenance is especially convenient when support is needed out-of-hours, or where there are health and safety concerns to consider. The COVID-19 pandemic is a great example of where the inability to visit your premises can be overcome using the power of remote technology.



ROUND-THE-CLOCK SYSTEM MONITORING

From intrusion to fire, the safety risks faced by your organisation are continual, inconvenient and often unpredictable. With our remote monitoring services in place, you can relax knowing our trained operators are always ready to respond. The faster the response, the less damage and disruption to your business.

Why use our remote monitoring services?

- ✓ Our security experts can quickly identify the risks and immediately alert the appropriate emergency services
- ✓ We can despatch mobile officers to your site within minutes
- ✓ Our skilled operators are there 24/7, handling over 2,000 calls and actioning over 900 alarm activations, every day
- ✓ The state-of-the-art SOC, built to the new European NSI Gold standard, was the first to be accredited in the UK
- ✓ All incidents are clearly reported to help identify future risks and advise on intelligent preventative measures

Peace of mind

No matter where you are in the UK, or what protective services you require, we're ready to work with you and help make your world a safer place.

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